

Cookies at TIMARS

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TIMARS privacy policy

This Privacy Policy describes how TIMARS handles personal data. When using our services, our customers and users can provide personal information to us as individuals or as representatives of a company. We are the personally responsible for your personal information and their processing in accordance with this Privacy Policy.

1. What data do we treat?

We collect personal information such as name, surname, company name, professional title, e-mail address, phone number and payment information when using our services, including when registering a user account, concluding an agreement, ordering services, leaving payment information or otherwise leaving your personal information to us.

2. Purpose of processing of personal data

Personal data for customers and potential customers are stored for the following purposes: Administration of sales of TIMARS products and services, marketing and preparation of tender proposals.

3. Legal basis

According to current data protection regulations, there must be legal support, a so-called legal basis, for our processing of your information to be legal and necessary.

Below are the legal basics we use.

1) Completion of agreement.

We process only the necessary information to identify you about a customer or user to handle and deliver orders in accordance with your agreement.

2) Legal obligation

We process your information in order to fulfill our statutory obligations, such as Your billing information according to the Accounting Act.

3) Interest balance

We process your data to develop our services, processes and to market our products and services directly to you.

4) Consent

In some cases, you can subscribe to our newsletters and promotional material by subscribing to our website or by submitting your request for our products and services or by accepting our information in other circumstances. Then you agree that we process your information only for the specified purpose.

4. Recipient of the data

TIMARS, in some cases, passes personal information about customers to the following categories of recipients whom TIMARS cooperates with: Insurance companies, finance companies, collaborative car dealerships and possibly other cooperating companies.

In some cases, the data can be transferred and processed by our own companies within the Group in order to deliver services or comprehensive security measures. However, these parties may not use your information for any purpose other than what we have provided.

5. Storage time for personal data

Your data is saved as long as you have a contractual relationship or business relationship with us and as long as it is necessary with regard to the purpose of the treatment. Upon completion of the relationship, we will save your data for up to 24 months. In case there are legal requirements for saving data for a long time, we will follow such laws.

Information that forms an invoice document is saved for seven years according to the Accounting Act.

6. Right to information on processing of personal data

Any person who wishes information about what personal data TIMARS stores about the person in question is entitled, under applicable law, to be informed of this, no matter how they were collected. Such a message may contain information about where we received the personal data, recipients or categories of recipients with whom the personal data were shared and the purpose of processing personal data. If you want such information, please submit a written request to data.privacy@timars.se.

Request for registry extracts is filed by TIMARS. We will answer your requests without unnecessary delay and within a month. If for some reason we can not meet your wishes, we will provide a motivation and we will also inform you how long time we need to answer your request.

Your registry extract will be sent to your National Account Address or to the e-mail address you provided at the start of the treatment.

7. Right to rectification

We have a responsibility to maintain the accuracy of the information we process. In the event that you as a questionnaire believe that any information is incorrect, you are entitled to request that this be corrected. The request must be made by email: data.privacy@timars.se. TIMARS shall promptly decide if the request is justified and take the appropriate action and then inform you as the author of the corrective action.

8. Right of deletion

Your data is saved as long as you are a customer with us and then deleted as soon as possible if no other applicable law indicates otherwise. Billing information and invoice data are saved as long as necessary by law, for example Accounting Act.

9. Right to object

If we perform based on interest weighing, you have the right to object to the processing of your information. You must then specify what treatment you disagree on. If, after evaluation, we consider that such treatment is still going to happen, we must show that our interest in the treatment weighs heavier.

10. Right to restriction

The right to restriction applies when you believe the information is incorrect and requested correction. In such cases, you may also request that the processing of the data be limited while the data are corrected. Right of restriction applies from 25 May 2018.

11. Right to portability

You are entitled to obtain the information you have provided to us and to use them otherwise in the event that you have consented to the data processing or if you have provided the information in connection with an agreement.

However, you are not entitled to data portability if we process these due to interest or legal obligation.

The right to portability applies from 25 May 2018.

12. Right to complaint

If you consider processing your information to be in violation of the applicable regulations, you are entitled to file a complaint with us as soon as possible.

13. Withdrawal of consent

You also have the right to revoke any consent for processing personal data at any time.

14. Email Address Management Policy

TIMARS respects your personal privacy. For information and newsletters via e-mail, the following applies to managing subscribers' e-mail addresses and other information. Under no circumstances will our subscribers' e-mail address be sold or leased to another party. Issues are made in such a way that an email address is not available for other than current recipient.

15. Safety Precautions

In order to keep the personal data we treat safely, we have taken several security measures. We conclude agreements with our suppliers and partners regarding their processing of your personal data to ensure that they are processed in accordance with our instructions. If your personal data are transferred to non-EU / EEA operations, we include agreements, regulatory transfer and handling of personal data, including, for example, the standard agreement clauses approved by the European Commission with the receiving company. Furthermore, access to the spaces where personal data is stored is limited and our employees must use a personal identifier to access them, passwords and usernames are required to log on to the corporate network, we have firewalls and antivirus software, and otherwise take the technical and organizational security measures required to protect and prevent unauthorized access to your personal data.